

Full Lifetime Warranty

Single Custom Homes & Remolding

At Value Windows & Doors, we are proud of the quality and workmanship of our windows and doors and are pleased to offer you the following Full Lifetime Warranty on our products for materials and labor from the date of purchase at no additional cost to you!

Value Windows & Doors, when installed in your new construction home or remodeling home/ replacement application, are warranted to be free of defects in materials that may unreasonably affect their performance in normal use. This warranty is to the original purchaser for as long as they own and occupy their single family home. In the event the original homeowner sells their home, Value Windows & Doors will offer this warranty to the new homeowner for up to (10) ten years from the original purchase date of the product; provided the subsequent purchaser continues to own and occupy the home.

*NOTE: the warranty does not cover windows and doors that are sold for the following use: commercial buildings, multifamily housing or any type of new construction installation in tract housing. Product used in these types of installations will be warranted for five (5) years from the original purchase date of the product.

Vinyl: lifetime

Value Windows & Doors warrants that the vinyl sash and frame members will be free from defects such as cracking, peeling, flaking or blistering.

Screens: 1year

Screens are warranted against defects in material for a period of one (1) year. Replacement screens will be delivered to the nearest Value Windows & Doors dealer/distributor.

Repair/Replacement Procedure

This warranty is limited to Value Windows & Doors, at its option, repairing and / or replacing defective parts (color matching not guaranteed) in lieu of repair or replacement. Value Windows & Doors, in its sole discretion, reserves the right to refund the amount paid by the original single-family homeowner for the product (excluding installation cost)

Labor: Lifetime

Value Windows will, at its discretion, repair or replace any defective part or component at no charge to you for as long as you own and occupy the home in which the products were installed.

Exclusions

Every effort is made to ensure that your new Value Windows & Doors remain trouble free year after year. Of course, some items are beyond Value Windows & Doors control and are not covered by this warranty. The following items are not covered by this warranty:

- Improper installation, use of maintenance
- Small scratches, marks, slight glass curvature or other minor imperfections in the glass or vinyl
- Failures due to product modifications or window shading devices (e.g., glass tinting security systems, improper painting or staining, insulated window coverings, etc.)
- Water infiltration other than as a result of a defect in manufacturing or materials
- Normal wear and tear (e.g., natural fading, etc.)
- Corrosion of hardware and painted surfaces in coastal areas
- Incidental or consequential damage
- Damage caused by earthquakes, floods, wind or other "acts of God"
- Damage caused by misuse, house settling or vandalism
- Any cost associated with the use of scaffolding or lifts.

Extended Coverage

***Both of our window and door products will be covered by the Full Lifetime Warranty and will extend to glass breakage including tempered glass, unless attributable to acts of nature (e.g. fire, hurricane, etc.), civil disorder, building settling, structural failures of walls or foundations or improper installation, storage, or handling.

